

Home and community referral guide

Connecting patients with the right care at the right time

	What is it?	Who is eligible?	How is it paid for?
Senior Health TCU 612-262-7800	Senior health team provides medical care for patients rehabilitating in skilled nursing facilities (transitional care units). The Senior Health team cares for patients while they are admitted to the skilled nursing facilities and transitions patients' care back to their primary care providers upon facility discharge. For Allina patients, this helps ensure smooth transitions across different care settings.	Individuals needing post-acute care who choose an Allina Health skilled nursing facility network site.	Services are billed to patients' insurance company.
Senior Health Complex Care for Seniors 612-262-7800	Primary care in the home for high-risk seniors.	Patient must be: <ul style="list-style-type: none"> • Medicare eligible • Resident of metro or Hastings area • Have 2+ chronic conditions • Have had an acute or post-acute episode in the past year and patient cannot live within an assisted living facility, nursing home, skilled nursing facility, etc. 	Covered by certain Medicare Advantage plans who are contracted with Allina.
Home Hospital Care 612-262-7800	Home hospital care delivers monitored at home treatment that would otherwise require inpatient, observation or TCU admission.	Patient with an acute need who would benefit from biometric monitoring, daily nurse and telehealth provider visits.	Depending on insurance, program is covered in an episodic payment or billed through home health which is covered by Medicare and widely accepted by private pay insurances.
Palliative Care 612-262-7341	Palliative care is a consult service provided in hospitals, clinics, and in the community.	Any patient 18 years and older with a serious illness at any stage who may need support with physical, emotional or spiritual symptom management and advance care planning.	Insurance recognizes services performed in the hospital, clinic and in skilled nursing facilities. Community services are dependent on insurance eligibility (not universally covered by all plans).
Hospice 612-262-2200	Hospice is a comprehensive, holistic program of care and support for terminally ill patients and their families. Hospice care changes the focus to comfort care (palliative care) for pain relief and symptom management instead of care to cure the patient's illness.	Patient must be assessed by 2 physicians who certify the patient as terminally ill with a medical prognosis of 6 months or less to live if the illness runs its normal course. The patient signs an election statement to choose the hospice benefit and stop pursuing aggressive curative treatment for the terminal illness and related conditions. Anyone with a life expectancy measured in months, not years if the disease follows a normal course.	Medicare, Medicaid and most private insurance plans.
Home Health 612-635-9173	Home Health is skilled medical care, knowledge and support for homebound patients. Services include: <ul style="list-style-type: none"> • skilled nursing • physical, speech and occupational therapies 	Homebound (you have an injury or illness that keeps you from leaving your home without help) individuals with skilled care needs.	Medicare, Medicaid, most commercial and private insurance.
Home Health – Mother & Newborn 612-863-4478	Home Health - Mother & Newborn is in-home skilled nursing visits and services for women during pregnancy and after childbirth to ensure all is well for both mom and baby.	Pregnant women and women and babies post-delivery from an Allina Health hospital.	Medicaid and most other insurances. Not yet available in WI.

Service area

